ISSN No: -2456-2165

Smart Drains for Urban Flood Mitigation in Kolkata & Howrah: A Case Study

Gautam Bondyopadhyay¹

¹Professor

¹OmDayal Group of Institutions

Publication Date: 2025/09/18

Abstract: Urban flooding has emerged as one of the gravest challenges for Kolkata and Howrah, driven by heavy monsoon rains, silted canals, outdated pumps, and tidal backflow from the Hooghly River. Traditional drainage systems, largely dependent on manual interventions, have proved inadequate in addressing extreme rainfall events.

This DPR proposes a Smart Drainage System that integrates IoT-enabled sensors, automated sluice gates, predictive analytics, GIS-based mapping, and SCADA dashboards. A pilot DPR in the Behala—Taratala corridor demonstrates that smart drains can reduce waterlogging duration by up to 80%, prevent tidal ingress, and deliver socio-economic savings of ₹50–80 crores annually when scaled across the metropolitan region.

The report outlines system architecture, implementation strategies, comparative benefits, and phased deployment for a climate-resilient future.

Keywords: Urban Flooding, Smart Drainage, IoT, Predictive Analytics, SCADA, Kolkata-Howrah, DPR.

How to Cite: Gautam Bondyopadhyay (2025) Smart Drains for Urban Flood Mitigation in Kolkata & Howrah: A Case Study. *International Journal of Innovative Science and Research Technology*, 10 (9), 695-704. https://doi.org/10.38124/ijisrt/25sep241

I. INTRODUCTION

Kolkata's underground drainage remains largely manual, causing delays, blockages, and untreated sewage discharge of over 311 MLD into the Hooghly and Tolly's Nullah—creating serious environmental and health risks. With 14+ million people, the Kolkata—Howrah region suffers recurring floods as aging sluices, pumps, and silted canals fail under intense monsoons and tidal backflow, leading to heavy socio-economic losses.

Smart drainage offers a solution through IoT sensors, predictive analytics, automated gates, SCADA monitoring, and robotic cleaning. These enable real-time water and sewage flow regulation, early warnings, and quicker restoration of clogged networks. Global examples—Singapore's Smart Water Grid, Tokyo's flood discharge channel, and Copenhagen's cloudburst plan—prove that sensor-driven, automated systems greatly enhance urban flood resilience.

These examples show that sensor-driven, automated, and predictive drainage frameworks can transform urban resilience.

> Objective of the Technical Report:

To prepare a practical framework for Smart Drainage in Kolkata–Howrah with focus on pilot-scale Technical Report, city-wide applicability, and phased implementation.

II. BACKGROUND & NEED

With just 6–8 m elevation, Kolkata–Howrah's flat terrain, tidal backflow, and shrinking wetlands intensify flooding. Annual rainfall of 1,600–1,700 mm routinely overwhelms colonial-era drains, while blockages cut capacity by 20–40%. Aging pumps, silted canals, and rapid urbanization—boosting runoff by 30–40%—further strain the system. Climate change adds more short, intense downpours.

Smart drainage can forecast floods 30–120 minutes ahead, automate tidal exclusion, and cut flood duration by up to 80%. A predictive, sensor-based system is essential to replace outdated manual control, optimize pumping, and ensure resilient flood management.

- > Technical Inputs of the Terrain as Under:
- Flat Terrain: Average slope <1:5000 results in sluggish runoff.

https://doi.org/10.38124/ijisrt/25sep241

- Monsoon Intensity: Rainfall often exceeds system capacity, causing ponding.
- Siltation: Canals carry large sediment loads, reducing conveyance.
- Tidal Backflow: High tide in Hooghly River blocks storm discharge.
- Bsolete Infrastructure: Several pumping stations >70 years old, running on manual control.
- Rapid Urbanization: Impervious areas rising, storm runoff surging by 30–40%.
- Climate Change: Short-duration high-intensity rainfall events increasing.
- ✓ Need: A digital, automated, and predictive system to supplement manual control, optimize pumping, and prevent backflow.



Fig 1 Kolkata-Howrah Natural Drainage Basin Map

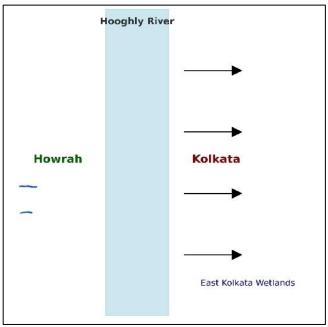


Fig 2 Kolkata-Howrah Natural Drainage Cross Section Profile

> Proposed System Overview:

The Smart Drainage framework is structured into four layers:

- Sensing Layer Smart sensors to measure rainfall, canal levels, silt load, and tidal conditions.
- Control Layer Automated sluice gates, pumps, and detention tanks.
- Decision Layer AI/ML-based predictive models for rainfall–runoff response.
- Communication Layer IoT devices, GSM/GPS modules, and SCADA dashboards.

Table 1 Objectives of the Proposed Smart Drainage System

Sl. No.	Objective	Description
1	Intelligent Drainage System	Develop a system capable of sensing water levels, rainfall intensity,
		and blockages in real time.
	(a) Technical & Commercial	Cover design efficiency, cost-effectiveness, lifecycle optimization, and
		phased implementation strategies.
	(b) Technological (IT/IoT)	Integrate IoT, GIS, GSM, GPS, and SCADA for monitoring,
		automation, predictive analytics, and instant alerts.
	(c) Policy (Strategies & Goal Alignment)	Align with national/state flood management goals, Smart Cities
		Mission, sustainability targets, and institutional roles.
2	Automated Operations	Enable automatic control of sluice gates, pumps, and flow regulators
		based on live data inputs.
3	Technology Integration	Incorporate IoT, GSM, and GPS technologies for continuous
		monitoring and instant alerts to authorities.
4	Reduced Manual Dependency	Minimize reliance on manual interventions to reduce response time
		during flood emergencies.
5	Efficiency & Resilience	Enhance efficiency, cost-effectiveness, and resilience of the existing
		drainage network.
6	Cleaner Drains	Ensure regular detection of blockages and obstructions for cleaner and
		functional drains.
7	Smart City Alignment	Align the system with long-term urban resilience strategies and smart
		city development goals.

https://doi.org/10.38124/ijisrt/25sep241

> City Context & Drainage Basin:

• Why Kolkata-Howrah Needs Smart Drainage

Kolkata—Howrah's flat terrain and century-old drains, built for lighter rains, cannot handle today's intense monsoons. Tidal backflow, silt, and waste cut capacity by up to 40%, while manual pumps and gates fail in storms. Smart drainage with sensors, automated gates, and real-time alerts can sync with tides and regulate flows more effectively.

• Flooding Challenges in Kolkata and Howrah

Annual rainfall of 1,600–1,700 mm floods low-lying basins like Behala and Howrah Maidan. With no detention ponds, silted canals, aging pumps, power cuts, and wetland loss, discharge is slow and stagnation long. Narrow roads prevent expansion, and blockages worsen flooding, causing ₹6,429 crores in annual losses, hitting vulnerable communities hardest.

• The City of Kolkata and Its Natural Drainage Basin

Spread across 1,850 km² at just 6–8 m elevation, the region is highly flood-prone. Hooghly tides backflow into drains, silt clogs sluices, and intense bursts overwhelm

undersized canals, sewers, and 25 pumping stations running at 60–70% efficiency. Fifty-five outfalls fail at high tide, while shrinking wetlands have lost buffer capacity, leaving hotspots like Behala, Ultadanga, Howrah Maidan, and Topsia chronically waterlogged.

✓ Geography:

Kolkata & Howrah lie on the east and west banks of Hooghly River. Low elevation (5–6 m above MSL) makes them flood-prone.

✓ Historical Drainage:

Began under British in 19th century, relying on canals, sluices, and outfalls.

- ✓ Existing Assets:
- 25 pumping stations
- 55 outfalls into Hooghly
- 280 km of canals (many silted)

✓ Flood-Prone Wards:

Behala, Tollygunge, Kidderpore, Ultadanga, Bally, and Howrah Maidan.

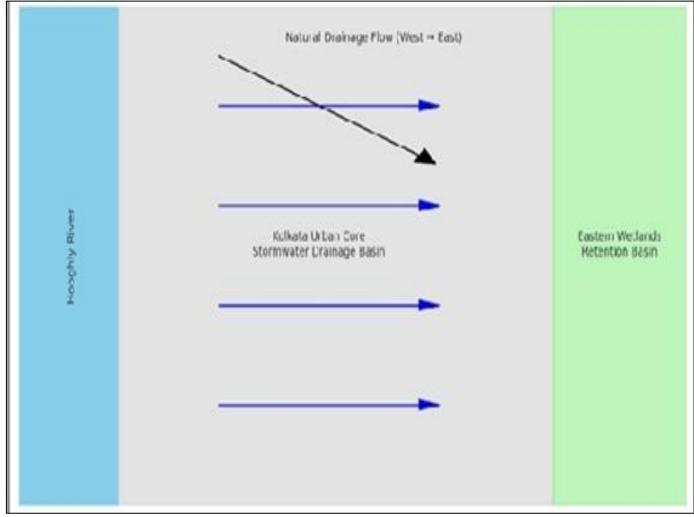


Fig 3 Kolkata Natural Drainage Basin

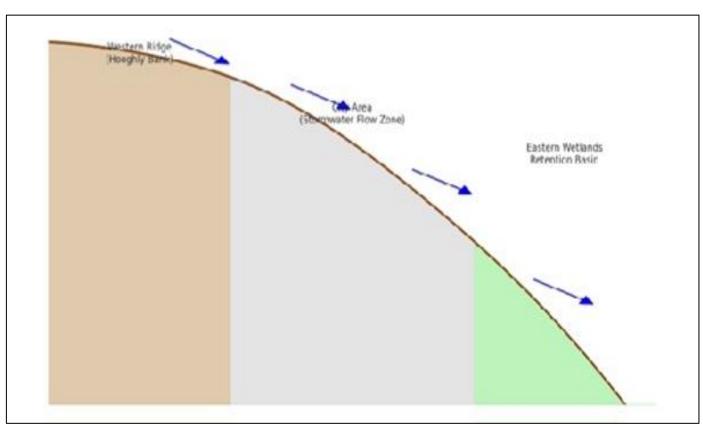


Fig 4 Basin Cross Section Profile

Table 2 Flood-Prone Zones in Kolkata-Howrah

Zone	Key Cause	Typical Waterlogging	Impact
		Duration	
Behala-Taratala	Low-lying basin, weak pumping, clogged	24–48 hrs	Streets, homes, and local
	drains		markets submerged
Ultadanga-	Bowl-shaped topography, Palmer Bazar	12–18 hrs	Severe traffic disruption,
Maniktala	pumps fail under high tide		commercial losses
Howrah Maidan-	Flat terrain, silted Hooghly outfalls	18–24 hrs	Howrah Station and transport
Kadamtala			networks disrupted
Topsia-Tiljala-	Chronic clogging, waste dumping near	12–20 hrs	Residential flooding, industrial
Dhapa	wetlands		areas affected

➤ Core Components of Advanced IoT Drainage Systems:

Modern systems blend civil, mechanical, electrical, and digital tech to sense, control, predict, and monitor drainage in real time.

- Sensors: Ultrasonic water-level meters, rainfall gauges, silt sensors.
- Smart Gates: Stainless steel (SS 316) sluice gates with FRP covers for corrosion resistance.
- Controllers: IoT-enabled PLCs connected to SCADA.
- Power Backup: Solar + grid + diesel generator redundancy.
- Data Integration: GSM/GPRS-based wireless transmission to command centre.



Fig 5 Cross Section of Automatic Open Smart Drain

ISSN No: -2456-2165

https://doi.org/10.38124/ijisrt/25sep241

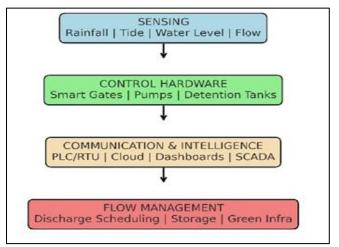


Fig 6 Smart Node Architecture

- > Smart Tech Enhancements:
- Predictive Analytics: Rainfall—runoff modelling with 2–6 hr advance alerts.

- GIS Integration: Real-time flood hotspot visualization.
- Mobile Dashboards: Apps for KMC engineers and citizens (alerts, pump status, blocked drains).
- Digital Twins: Virtual model of drains for scenario analysis & predictive maintenance.

➤ Smart Technologies for Drainage:

IoT sensors and predictive tools give 30–120 minutes' flood warning, supported by four layers: sensing, control hardware, communication, and flow management. In Kolkata–Howrah, focus areas are tidal exclusion, rapid discharge, and resilient operation through automated SS/FRP gates, SCADA control, and hybrid power. Green features like bio-swales and permeable pavements cut runoff.

Implementation is phased—pilots in flood-prone wards, expansion with detention basins, and citywide SCADA. Sustainability depends on regular O&M and digital twins for predictive upkeep. Costs range from ₹4–8 lakh per smart node and ₹15–60 lakh per gate to several crores for basins and ₹50–150 lakh for SCADA pilots.

Table 3 Core Components of Smart Drainage Systems

Component	Technical Features	Application
Sensors &	Rain gauges (0.2 mm resolution), ultrasonic/radar water-level sensors	Monitor rainfall, flows, tide
Instruments	(±5–10 mm), Doppler flow meters, tide gauges, debris detectors	levels, and clogging
Hydraulic	Self-closing flap gates, motorized sluice/weir gates with position	Control inflow/outflow and
Hardware	feedback, detention tanks, mobile flood barriers	provide temporary storage
Controllers &	Local PLC/RTU for safety logic, central SCADA dashboards, open	Decision support and automated
Analytics	protocols (MODBUS, MQTT), AI/ML for short-term runoff forecasting	operations
Communications	LoRaWAN, NB-IoT, LTE-M, or wired links; solar-powered with UPS	Reliable data transfer from
	backup	nodes to central hub
Green	Permeable pavements, bio-swales, rain gardens, rooftop harvesting	Reduce source runoff and
Infrastructure		complement engineered
		measures
O&M &	IoT-based predictive maintenance, digital twin simulations,	Optimize performance and
Monitoring	vibration/load sensors, AI-based service scheduling	ensure long-term resilience
Tools	-	

Table 4 Benefits of Smart Enhancements

Benefit	Conventional System	Smart System		
Flood Reduction	Delays up to 24–48 hrs	Reduced by 60–80%		
Maintenance	Reactive, breakdown-driven	Predictive digital twins		
Power Resilience	Grid only	Hybrid grid + solar + DG		
Monitoring	Manual	Real-time dashboards		
Integration	Stand-alone	SCADA + GIS mapping		

Table 5 Digital Technologies for Smart Drainage

Technology Layer	Core Features	Functional Benefits
Predictive	Rainfall-runoff models (SWMM, MIKE URBAN, HEC-	Forecast flooding hours in advance, enable
Analytics	HMS); ML-based depth forecasts; SCADA dashboard	pre-activation of pumps/gates
	alerts	
AI/ML Decision	Fuzzy logic, reinforcement learning; inputs: rainfall, tide,	Adaptive gate/pump operation, reduced
Support	water levels; fail-safe PLC logic	human error, proactive interventions
GIS & Satellite	GIS mapping of drains, pump houses, outfalls; Sentinel-1	Identify hotspots, prioritize maintenance,
Data	SAR flood maps; Landsat/INSAT rainfall layers	overlay socio-economic vulnerability
Mobile & Web	Mobile app alerts; remote gate/pump operation; SCADA-	Improve institutional response, enable
Dashboards	linked dashboards with role-based access	real-time coordination and decision-
		making

https://doi.org/10.38124/ijisrt/25sep241

Maintenance &	IoT diagnostics (vibration, load, sediment sensors); digital	Prevent failures, extend equipment life,
Digital Twins	twin simulations; AI-based maintenance scheduling	optimize O&M budgets

III. COMPARATIVE OVERVIEW

> Traditional Drainage versus IoT-Enabled Smart Solutions:

Traditional drainage relies on manual inspection, reactive maintenance, and limited data, often causing delays and higher flood risks. IoT-enabled systems integrate sensors,

automation, predictive analytics, and SCADA for proactive, real-time management. While conventional systems appear cheaper upfront, they incur high long-term costs from flood damage and inefficiencies. Smart drainage, by contrast, enhances resilience, reduces lifecycle costs, and supports sustainable, adaptive urban flood management.

Table 6 Comparative Assessment of Traditional and IoT-Enabled Drainage

Parameter	Traditional Drainage	IoT-Enabled Smart Drainage
Operation	Manual opening/closing of gates, visual	Automated real-time control through sensors, AI/ML, and
	monitoring by field staff	SCADA
Response Time	Delayed (30 min-2 hrs depending on staff	Instant (<30 sec) based on IoT triggers
	availability)	
Flood Risk	Reactive; response begins after flooding	Proactive; predictive analytics prevent flood formation
Mitigation	occurs	
Energy Efficiency	Pumps run unnecessarily, leading to high	AI-controlled pumps run only when required; 15–25%
	wastage	energy savings
Maintenance	Periodic and reactive (after clogging)	Predictive, IoT-based (silt/clog sensors issue alerts)
Data Availability	Minimal records, manual logs	Real-time digital records, trend analysis, historical
		datasets
Cost Perspective	Lower CAPEX but higher OPEX due to	Higher CAPEX (20–30% more) but reduced lifecycle cost
	repeated flood losses	and avoided damages
Environmental	Untreated overflows mix with sewage,	Controlled discharge, reduced contamination, integration
Impact	creating sanitation hazards	with wetlands for natural filtration

➤ Case Snapshot – Palmer Bazar Flood (2018):

 $\label{eq:total_scale} Tidal\ backflow + pump\ failure\ flooded\ 3\ km^2\ for\ 36\ hrs.\ Smart\ gates\ with\ predictive\ control\ could\ have\ reduced\ flood\ duration\ to\ <8\ hrs.$

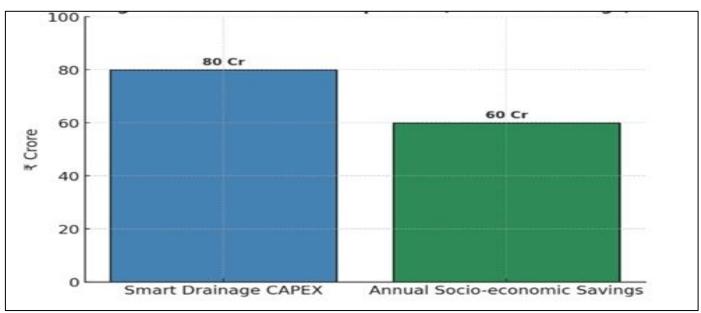


Fig 7 Cost–Benefit Bar Chart (CAPEX vs Socio-Economic Savings)

Case Study (Kolkata):

- Challenges
- ✓ Tidal ingress from Hooghly
- ✓ Clogged inlets and canals
- ✓ Storm surges with 60–80 mm/hr rainfall

https://doi.org/10.38124/ijisrt/25sep241

Volume 10, Issue 9, September – 2025

ISSN No: -2456-2165

Methodology:

- Site survey, LiDAR mapping, hydraulic modelling (SWMM)
- GIS-based hotspot identification
- Stakeholder consultation (KMC, HMC, Irrigation Dept.)

Table 7 Summarises the Physical and Operational Constraints that Shape the Design

Key Constraints	Description	
Tidal influence of Hooghly	Tidal effects raise river levels above drain outfalls, forcing closure of sluice	
	gates and risking backflow. Operations must align with tidal windows.	
Mixed sewer/storm system	Combined sewers with limited capacity; desilting and debris removal are	
-	critical.	
Existing flood-control assets	KMC flood-control centres and pumping stations already exist; integration	
_	with these SOPs is essential.	
Frequent short intense	Sudden, high-intensity rainfall coinciding with high tides leads to severe	Times of
storms	waterlogging; real-time control and nowcasting are critical.	

- Smart-Drain Architecture:
- Field Layer IoT nodes with sensors & gates
- Communication Layer GSM/GPS transmission
- Central Layer Control room with predictive analytics
- O&M Layer Maintenance crew linked via dashboards

Table 8 Smart-Drain System Architecture

Layer	Components	
Field Layer	Sensors (rain gauges, ultrasonic/tide level sensors, debris detectors); actuators (flap	
	gates, motorised sluices, pumps); trash racks with mechanical rakes	
Edge/Communication	LoRaWAN / NB-IoT for distributed nodes, LTE/fibre for large nodes; solar + battery +	
	UPS backup	
Central Layer	SCADA system, short-term rainfall nowcast, hydraulic optimisation engine, operation	
	dashboards, alarms	
O&M Layer	Preventive maintenance schedule, SOPs, emergency overrides, cleaning crews	
Integration	KMC Flood Control Centre and KMDA masterplan for dredging and drainage upgrade	
_		

Node Design Summary:

Table 9 Outfall Node Components

Category	Specifications	
Civil Layout	Upstream chamber with ultrasonic sensor and trash rack; motorised sluice gate with encoder;	
	downstream flap gate; provision for pumps	
Sensors	Tipping-bucket rain gauge (0.2 mm accuracy), ultrasonic/radar depth sensors, tide gauge,	
	debris presence sensor	
Actuators	Electric sluice motor (IP-rated, fail-safe), rubber-sealed flap gate, standby submersible	
	pumps with VFD	
Local Logic (RTU/PLC)	Automated gate closure during high tide, pre-emptive opening before heavy rain, debris-	
	trigger alerts, manual override capability	

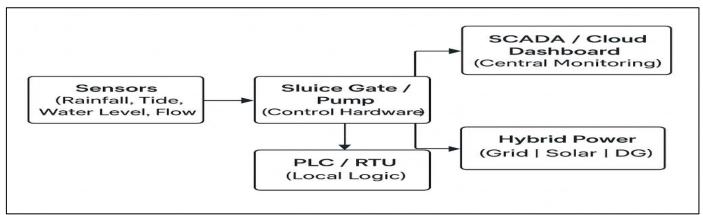


Fig 8 Integration of Sensors Sluice Gate, PLC & SCADA

ISSN No: -2456-2165

- > Case Study: Kolkata Application
- Pilot Plan for The Report (Behala–Taratala Corridor):
- ✓ Corridor Length: 3.2 km
- ✓ Nodes: 6 smart nodes with gates, sensors, detention tanks
- ✓ Storage: 5,000 m³ flood detention capacity
- ✓ Surveys Required: LiDAR, borehole logs, soil tests, CCTV drain mapping
- Design Philosophy:
- ✓ Prevent backflow at tidal gates
- ✓ Forecast rainfall & pump proactively
- ✓ Enable remote SCADA monitoring

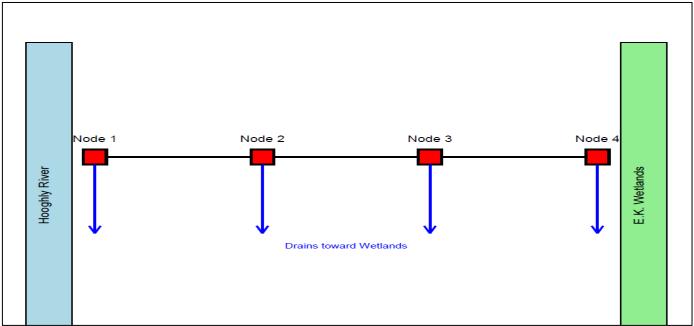


Fig 9 Pilot Layout Behala -Taratala

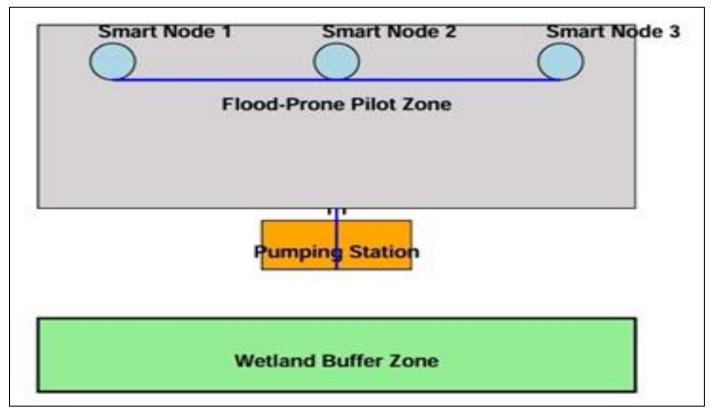


Fig 10 Outfall Nodes for Pilot Route Behala -Taratala

ISSN No: -2456-2165

https://doi.org/10.38124/ijisrt/25sep241

Table 10 Pilot Plan Highlights

Component	Details
Pilot Nodes 4–6 smart outfall nodes with sluice, flap, sensors, trash rack, RTU	
Detention Cell 2,000–10,000 m³ modular underground or converted open basin	
SCADA Central dashboard with radar/gauge nowcast integration	
Operations	6-month monitored trial across one monsoon season
Candidate Sites	Taratala–Behala corridor; Manicktala–Ultadanga drainage zone

➤ Phased Implementation Strategy:

The phased strategy also integrates community engagement, capacity building of municipal staff, and long-term maintenance contracts to ensure sustainability.

- Phases
- ✓ Short Term (0–3 yrs.): Pilot in Behala–Taratala, upgrade 5 key pumps.
- ✓ Medium Term (3–7 yrs.): Expand to 12 km network covering Bally, Howrah Maidan.
- ✓ Long Term (7–15 yrs.): City-wide rollout with 50+ smart nodes.
- Institutional Framework
- ✓ Formation of Kolkata Smart Drainage Cell (KSDC) under KMC.
- ✓ PPP-based O&M contracts with performance-linked payments.

Table 11 Phased Smart Drain Implementation Strategy for Kolkata

Phase	Duration	Scope	Key Investments	Estimated CAPEX
Short Term	0–3 years	Pilot nodes in hotspots (Behala-	4–6 smart nodes, selective	₹100–150 Cr
		Taratala, Ultadanga, Topsia); mobile	pumping, SCADA link	
		app + dashboard		
Medium	3–7 years	Expansion to 15–20 wards; 50%	SCADA retrofits, GIS	₹800–1,000 Cr
Term		pumping stations IoT-enabled; GIS	integration, 20–50 nodes	
		integration		
Long Term	7–15	Citywide coverage; integration with	Full smart-drain network;	₹3,000–4,000 Cr
	years	metro, flyover projects; AI-based digital	PPP financing	
		twin		

Table 12 CAPEX Estimates for Smart Drainage Components

Component	Unit Cost (lakh)	Scale	CAPEX (Cr)
Smart Nodes	4–8	200-300	12–18
Motorized Gates	15–60	50-60	40–45
SCADA Pilot	50–150	3–4	2–5
Detention Basins	2–3 Cr	4–5	10–15
O&M Systems	~10% CAPEX annually	_	_

IV. RESULTS AND DISCUSSION

➤ Bill of Quantities (BOQ) for Pilot Implementation:

Table 13 Major Items

Code	Item		Notes	Code
A1-A7	Civil works (excavation, RCC chambers, steel, covers)		Chambers, pads, supports	A1-A7
B1-B5	Hydraulic works (sluice, flap gates, trash racks, rakes, hoists)	6 nos.	Smart control nodes	B1-B5
C1-C6	Electrical/SCADA (RTUs, panels, solar backup, comms, server)	_	IoT-enabled automation	C1-C6
D1-D5	Sensors (rain, ultrasonic, tide, debris)	6–12 nos.	Real-time monitoring	D1-D5
E1-E3	Pumps & detention (30 kW sets, 5,000 m ³ tank, pipes)		Storage + evacuation	E1-E3
F1-F5	Ancillary (reinstatement, coatings, testing, manuals)		Site restoration & training	F1-F5
G1	O&M (12 months)	LS	Preventive + reactive	G1

> Expected Outcomes:

- Flood duration reduction: from 24–48 hrs to <12 hrs.
- Waterlogging depth: reduced by ~40–50%.
- Energy efficiency: 20–25% pump energy savings.
- Economic impact: potential savings of ₹200–300 crores annually at city scale.
- Social benefit: improved mobility, reduction in health hazards, and improved quality of urban life.

https://doi.org/10.38124/ijisrt/25sep241

Volume 10, Issue 9, September – 2025

ISSN No: -2456-2165

V. CONCLUSION & POLICY RECOMMENDATIONS

The Smart Drainage Project for Kolkata–Howrah offers a paradigm shift in flood resilience. By integrating sensors, predictive analytics, SCADA, and green infrastructure, the system can cut flood duration by 60–80%, prevent tidal backflow, and yield ₹50–80 crore annual socio-economic savings city wide.

➤ *Recommendations*:

- Phased rollout: pilot in hotspots, expand citywide.
- Policy support: integrate into master plans, enforce wetland protection.
- Funding mix: public, PPP, climate resilience funds.
- Institutional O&M: digital twins, trained staff, citizen apps.

With strong governance, Kolkata and Howrah can emerge as global models for climate-proof urban drainage.

➤ Closing Note:

A resilient Kolkata–Howrah demands more than pumps and canals; it needs smart, predictive, and automated infrastructure. The Smart Drainage Project is both feasible and essential to climate-proof the twin cities for decades ahead.

ACKNOWLEDGMENT

The author acknowledges the support of the Kolkata Municipal Corporation (KMC), Howrah Municipal Corporation (HMC), and Kolkata Metropolitan Development Authority (KMDA) for providing data and technical insights.

> Author Introduction:

Prof. Gautam Bondyopadhyay, alumnus of Jadavpur University (1976), retired in 2024 as Professor of Practice and former Head of Civil Engineering, OmDayal Group of Institutions. With over four decades of leadership in EPC, contract management, and infrastructure design, he has authored several academic works and DPRs on water management.

REFERENCES

- [1]. Alam, S., et al. (2022). IoT for urban flood resilience: A review. Environmental Modelling & Software.
- [2]. Sen, R., & Ghosh, P. (2021). Climate risk and drainage adaptation in eastern India. Hydrological Sciences Journal.
- [3]. Zhang, Y., et al. (2020). Smart infrastructure for flood mitigation using IoT. Journal of Smart Cities Research.
- [4]. PUB, Singapore's National Water Agency Suez
- [5]. Hydro Gate-MPI Company
- [6]. Smart Water Magazine
- [7]. Asian Development Bank
- [8]. KMC -Kolkata (Government of West Bengal)

- [9]. The Times of India Publication Article
- [10]. KMDA (Government of West Bengal)
- [11]. The Times of India Publication Article